

 General and account enquiries 13 13 58
 Faults, leaks and emergencies 13 13 52
 Teletypewriter (National Relay Service) 13 36 77
 Telephone Interpreter Service 1300 195 575
 Moving home 1300 508 119



alintaenergy

Alinta Sales Pty Ltd ABN 92 089 531 984
trading as Alinta Energy



007394-16

Miss Miranda R Jarrett
40 Toledo Cct
PORT KENNEDY WA 6172

Tax Invoice

Issue date: 28/03/2022
Account Number

805041256

Payment Due By
13/04/2022

Amount Due

\$210.05

[includes GST]

Previous Balance

\$109.25

Payments

\$120.00 CR

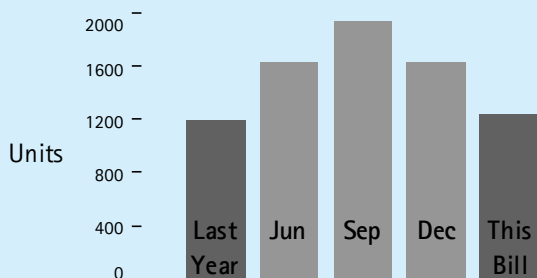
Outstanding Balance

\$10.75 CR

Current Charges

\$220.80

[Pay online now](#)



Account for the period:

30 Dec 2021 to 25 Mar 2022 - 85 days

Usage History at:

40 Toledo Cct PORT KENNEDY

Average Daily Consumption:

14.61 Units

Average Daily Cost of Gas:

\$2.50

Our offer will move you. Literally

Book the Alinta Energy moving truck and get up to 5 hours free for customers.* That's better.™

Find out more at alintaenergy.com.au/movingtruck

*T&Cs and eligibility criteria apply. Available to customers in the Perth Coastal (Metropolitan) Region.



PAYMENT OPTIONS (Continued Overleaf)

BILL SMOOTHING

 Spread the estimated cost of your yearly gas account into twelve equal monthly repayments automatically deducted from your savings, cheque or credit account. Call 13 13 58 to apply.



DIRECT DEBIT

Pay your gas account automatically by direct debit from your nominated savings, cheque or credit account. Call 13 13 58 to apply.



CREDIT CARD (Visa, MasterCard or Amex)

Pay online at www.alintaenergy.com.au or call 1300 360 900 for payment 24 hours a day, 7 days a week. *Payments made via credit/debit card will incur 0.7% (incl. GST) payment processing fee. The fee will appear on the next account after the bill is paid.



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Payment Number

8050412562

Amount Due

\$210.05



*628 G8050412562 21005

000000000000000000008050412562+019+0000021005+3124+95

Meter Number: M8A0401746	Number of Days in Billing Period: 85
Current Meter Reading: 8135	Energy Units Used: 1241

Details of Gas Supply Charges

Meter M8A0401746 for period 30/12/2021–25/03/2022, MIRN: 56006146963

Daily Supply Charge	22.23 cents per day for 85 Days	\$18.90
Account Service Fee	7.14 cents per day for 85 Days	\$6.07
Residential Gas Usage	First 12.00 Units per day @ 15.35 cents per unit for 85 Days	\$156.57
	Next 2.61 Units per day @ 13.84 cents per unit for 85 Days	\$30.65
Overdue Notice Fee		\$8.60

Current Charges Due	\$220.80
Includes GST of	\$20.07

Important Information

Fees and Charges

Details of our tariffs, fees and charges can be found on our website or by calling us. For further information please visit alintaenergy.com.au or call 13 13 58.

Overdue Notice Fee

Overdue accounts may attract a fee for each Overdue Notice sent. Our fees can be viewed on our website at alintaenergy.com.au or call 13 13 58.

Gas Customer Code

As a licensed gas retailer, we must comply with the Compendium of Gas Customer Licence Obligations and the Gas Marketing Code of Conduct, which together are known as the Gas Customer Code. The Gas Customer Code defines the standards of conduct for marketing gas to customers and regulates our obligations as a gas retailer. A copy of the Gas Marketing Code and the Gas Compendium can be found on our website at alintaenergy.com.au.

Gas Customer Service Charter

A copy of our Gas Customer Service Charter can be found on our website at alintaenergy.com.au. In it you will find useful information about using gas in your home.

Complaints and Enquiries

Alinta Energy's dispute resolution system aims to resolve issues quickly and efficiently. If you have a complaint or enquiry, you can call us on 1800 677 945, email customer.complaints@alintaenergy.com.au or complete the form available on our website at alintaenergy.com.au. If we are unable to resolve your complaint, you can contact the Energy and Water Ombudsman Western Australia on 1800 754 004 or energyandwater.ombudsman.wa.gov.au.

Having Difficulty Paying?

If you are experiencing payment difficulties or financial hardship, you may be eligible for the Hardship Utility Grant Scheme or a concession. Please call 13 13 58 before your account is due to find out if you are eligible.

Meter Testing

If you believe your meter is inaccurate you may, upon payment of the Meter Testing Fee, request a meter test. The Meter Testing Fee can be found on our website at alintaenergy.com.au. This fee is refundable if your meter is found to be faulty.

Moving House?

Make it a positive move with our Gas on Guarantee*. Give us one business days notice and we'll make sure the gas is connected at your new home, ready for your move in. *Terms and conditions apply. Visit alintaenergy.com.au

Closing your account?

If you have recently closed your account with us and your final bill is in credit, please call 13 13 58 to tell us where you would like this credit amount transferred to.

PAYMENT OPTIONS (Continued)



Billers Code: 2733
Ref: 8050 4125 62

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au



Pay in person at any Post Office via cash, cheque or EFTPOS debit.



BY POST

Mail the payment slip with your cheque payable to Alinta Energy, at: Locked Bag 6, Collins St East VIC 8003.



Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to organise a Centrepay deduction.