



ABN: 58 673 830 106



- 025189

MRS M MORRISON
40 TOLEDO CCT
PORT KENNEDY WA 6172

Electricity Account Tax Invoice

Need help with your bill? Visit synergy.net.au/help

Your account details

Account number	321 385 270
Invoice number	2029286714
Date of issue	20 Jul 2021
Account period	19 May 2021 - 20 Jul 2021 (63 days)

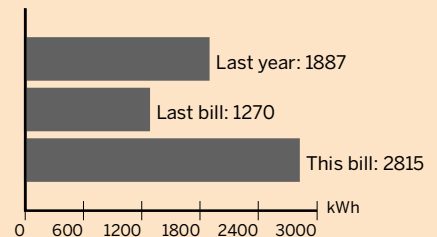
Your account summary

Opening balance	\$102.06cr
+	
This Bill	\$880.12
=	
Total	\$778.06

The State Government recently announced changes to the regulated electricity tariffs which will come into effect from 1 July 2021. The prices you pay for your electricity consumption and the daily supply charge to your home will both increase by 1.75%.

For more information and to see how Synergy could support you, visit synergy.net.au/pricechanges

How much energy have you used?



Your average daily usage 45.4032 units
Your average daily cost \$14.20 per day



To see how your usage compares with your suburb, similar sized homes, or to access popular energy saving tips, visit synergy.net.au/myaccount

Payment options



Direct Debit*
The set and forget way to pay.
Visit synergy.net.au/directdebit



Credit/Debit Card*
Online: synergy.net.au/payments
Phone: 1300 650 900



Post Billpay*
Pay in person at any post office.



*2608 5207496819

MRS M MORRISON
Account number: 321 385 270



BPAY®/BPAY View*
Billers Code: 2600
Reference: 520 749 6819
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



Centrepay
Eligible residential customers can use Centrepay to make voluntary, regular deductions from their Centrelink payments.
Visit humanservices.gov.au/centrepay and register using Synergy reference 555 015 042 S.



Mail
Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply



Payment number 520 749 6819

Due 09 Aug 2021 \$778.06

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How we've calculated your bill

Account Summary

Last bill	\$462.94
Payments	\$565.00cr
Opening balance	\$102.06cr

Your energy supply details

Supply address: 40 Toledo Cct, Port Kennedy WA 6172

NMI: 80012467947

Next scheduled read date: 10 Sep 2021

Your usage summary for meter number: 15D085674

Supply period: 19 May 2021 - 19 Jul 2021	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
Anytime usage	97113	99928	2815.0000	

This Bill

Home Plan (A1) tariff

Bill period: 19 May 2021 - 30 Jun 2021

	Units	Unit of measure	Unit price (cents)	Amount
Residential Anytime consumption	1952.0000	kWh	26.2026	\$511.47
Supply charge	43	days	93.9330	\$40.39

Home Plan (A1) tariff

Bill period: 01 Jul 2021 - 19 Jul 2021

	Units	Unit of measure	Unit price (cents)	Amount
Residential Anytime consumption	863.0000	kWh	26.6612	\$230.09
Supply charge	19	days	95.5818	\$18.16

Plus GST @ 10.00%

Total **\$880.12**

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$6.15 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Important information

Need more time to pay?

If you're on holidays or just a little short this month, we can help. Visit synergy.net.au/extension

Moving home?

Start, close or transfer your connection online. Visit synergy.net.au/moving

Concessions

Concession card holders may be eligible to receive a rebate on their residential electricity bill. For more information, visit synergy.net.au/concessions

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 53.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints process

At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

Faults

Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 53

 TTY Service: 13 36 77

 Interpreter Service: 13 14 50

