



ABN: 58 673 830 106



- 022567

MRS M MORRISON  
40 TOLEDO CCT  
PORT KENNEDY WA 6172

# Electricity Account

## Tax Invoice

Need help with your bill? Visit [synergy.net.au/help](http://synergy.net.au/help)

### Concession expiry



The rebate against this account has been cancelled because, either the concession card has expired, or your card details do not match those recorded against your Synergy account. Once the concession card issuer has confirmed the concession card details, they can be updated at [synergy.net.au/myaccount](http://synergy.net.au/myaccount) or by contacting us.

The State Government recently announced changes to the regulated electricity tariffs, which will come into effect from 1 July 2022. The price you pay for the electricity you consume and the daily supply charge will both increase by 2.5%.

For more information and to see how Synergy could support you, visit [synergy.net.au/pricechanges](http://synergy.net.au/pricechanges)

### Your account details

|                |                                        |
|----------------|----------------------------------------|
| Account number | 321 385 270                            |
| Invoice number | 2029585145                             |
| Date of issue  | 20 Jul 2022                            |
| Account period | 21 May 2022 - 19 Jul 2022<br>(60 days) |

### Your account summary

Opening balance

\$260.11cr

+

This bill

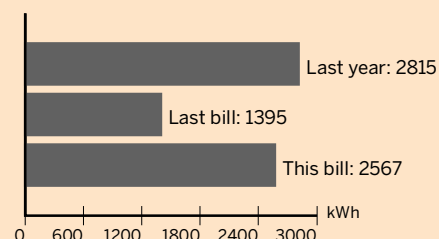
\$657.87

=

Total

\$397.76

### How much energy have you used?



Your average daily usage 42.7833 units

Your average daily cost \$13.71 per day



To see how your usage compares with your suburb, similar sized homes, or to access popular energy saving tips, visit [synergy.net.au/myaccount](http://synergy.net.au/myaccount)

### Payment options



#### Direct Debit\*

The set and forget way to pay.  
Visit [synergy.net.au/directdebit](http://synergy.net.au/directdebit)



#### Credit/Debit Card\*

Online: [synergy.net.au/payments](http://synergy.net.au/payments)  
Phone: 1300 650 900



#### Post Billpay\*

Pay in person at any post office.



\*2608 5207496819

MRS M MORRISON  
Account number: 321 385 270



#### BPAY®/BPAY View\*

Bill Code: 2600  
Reference: 520 749 6819  
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



#### Centrelink

Eligible residential customers can use Centrelink to make voluntary, regular deductions from their Centrelink payments.  
Visit [humanservices.gov.au/centrelink](http://humanservices.gov.au/centrelink) and register using Synergy reference 555 015 042 S.



#### Mail

Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

\*Fees may apply



Payment number 520 749 6819

Due 09 Aug 2022 \$397.76

<0000039776>

<000260>

<000520749681000>

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# How we've calculated your bill

## Account summary

|                        |                   |
|------------------------|-------------------|
| Last bill              | \$289.89          |
| Payments               | \$150.00cr        |
| Credits                | \$400.00cr        |
| <b>Opening balance</b> | <b>\$260.11cr</b> |

## Credits

|                                         |                   |
|-----------------------------------------|-------------------|
| *WA Household Electricity Credit Offset | \$400.00cr        |
| Plus GST @ 10.00%                       | \$0.00            |
| <b>Total</b>                            | <b>\$400.00cr</b> |

## Your energy supply details

**Supply address:** 40 Toledo Cct, Port Kennedy WA 6172

**NMI:** 80012467947

**Next scheduled read date:** 13 Sep 2022

## Your usage summary for meter number: 15D085674

| Supply period: 21 May 2022 - 19 Jul 2022 | Previous meter reading | Current meter reading | Units imported (kWh) | Units exported (kWh) |
|------------------------------------------|------------------------|-----------------------|----------------------|----------------------|
| Anytime usage                            | 8016                   | 10583                 | 2567.0000            |                      |

## This bill

### Home Plan (A1) tariff

**Bill period:** 21 May 2022 - 30 Jun 2022

|                                         | Units     | Unit of measure | Unit price (cents) | Amount    |
|-----------------------------------------|-----------|-----------------|--------------------|-----------|
| Residential Anytime consumption         | 1754.0000 | kWh             | 26.6612            | \$467.64  |
| Supply charge                           | 41        | days            | 95.5818            | \$39.19   |
| WA Government Energy Assistance Payment |           |                 |                    | \$31.72cr |

### Home Plan (A1) tariff

**Bill period:** 01 Jul 2022 - 15 Jul 2022

|                                         | Units | Unit of measure | Unit price (cents) | Amount    |
|-----------------------------------------|-------|-----------------|--------------------|-----------|
| WA Government Energy Assistance Payment |       |                 |                    | \$11.89cr |

### Home Plan (A1) tariff

**Bill period:** 21 May 2022 - 15 Jul 2022

|                           | Units | Unit of measure | Unit price (cents) | Amount     |
|---------------------------|-------|-----------------|--------------------|------------|
| x6 Dependent Child rebate |       |                 |                    | \$105.95cr |

## Important information

### Need more time to pay?

If you're on holidays or just a little short this month, we can help. Visit [synergy.net.au/extension](https://synergy.net.au/extension)

### Moving home?

Start, close or transfer your connection online. Visit [synergy.net.au/moving](https://synergy.net.au/moving)

### Concessions

Concession card holders may be eligible to receive a rebate on their residential electricity bill. For more information, visit [synergy.net.au/concessions](https://synergy.net.au/concessions)

### If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 53.

### Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit [synergy.net.au/charter](https://synergy.net.au/charter)

### Complaints process

At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

### Faults

Call the Western Power 24hr emergency line on 13 13 51.

## We're here to help

 [synergy.net.au](https://synergy.net.au)

 13 13 53

 TTY Service: 13 36 77

 Interpreter Service: 13 14 50



| <b>Home Plan (A1) tariff</b>                  |  |              |                        |                           |
|-----------------------------------------------|--|--------------|------------------------|---------------------------|
| <b>Bill period:</b> 01 Jul 2022 - 19 Jul 2022 |  | <b>Units</b> | <b>Unit of measure</b> | <b>Unit price (cents)</b> |
| Residential Anytime consumption               |  | 813.0000     | kWh                    | 27.3277                   |
| Supply charge                                 |  | 19           | days                   | 97.9714                   |
| Plus GST @ 10.00%                             |  |              |                        | \$59.81                   |
| <b>Total</b>                                  |  |              |                        | <b>\$657.87</b>           |

\*GST free

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$6.15 fee may apply for additional reminder notices sent regarding overdue payment of this account.





## Mark McGowan MLA

### Premier of Western Australia

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#### **\$400 WA Household Electricity Credit**

The State Government is committed to helping ease cost of living pressures and provide support to Western Australian households.

As part of the WA Budget, the State Government is using its strong budget surplus by giving you and every WA household a \$400 credit on your residential electricity bill.

This means \$445 million in total will be delivered back to all Western Australian households, providing genuine support to ease the cost of living at a time when household costs are rising due to many factors, including international events.

The \$400 credit will remain on your electricity account until it runs out.

Including the assistance provided by this \$400 credit, the cost of household fees and charges in WA will decrease by 3.8 per cent this year for the average household.

Combined with the \$600 electricity credit provided in 2020, all Western Australian households have now received a total of \$1,000 in electricity assistance.

In addition, the Energy Assistance Payment will provide a further \$318 for eligible Western Australians. A range of other support measures are also available for households in need.

I hope that this credit and other targeted support goes some way to help your family and all Western Australian households.

A handwritten signature in black ink, reading "Mark McGowan" followed by a long horizontal flourish and a period.

Mark McGowan MLA  
Premier of Western Australia

*Terms and conditions apply. A small number of residential households may receive the credit via a different process; for more information visit [www.wa.gov.au](http://www.wa.gov.au)*

*For more information on your electricity bill, including hardship support, visit [www.synergy.net.au/creditoffset](http://www.synergy.net.au/creditoffset)*

