



11 May 2022

Raymond Morrison
40 Toledo Circuit
PORT KENNEDY WA 6172

QBE INSURANCE (AUSTRALIA) LTD
ABN 78003191035
Perth Branch
QBE House 200 St Georges Terrace
Perth WA 6000

Postal Address
GPO Box T1750
Perth WA 6845
Telephone: 08-9213-6100
Facsimile: 08-9213-6199
Email: myWCclaim@qbe.com

Dear Raymond,

RE: Workers' Compensation Claim

Claim Number: PE2201399
Employer: Nateis Contracting Pty Ltd
Date of Injury: 24 February 2022
Nature of Injury: Sprain - Right ankle

We regret to hear that you have sustained an injury. Attached is our Form 3A advising that liability for your claim has been accepted.

At QBE, we work with your employer to assist with your recovery. Where required, we will contact you, your medical practitioner and employer to discuss the progress of your recovery and coordinate your treatment and return to work.

From time to time, we may invite you to attend a GP Case Conference. Such meetings allow you, your doctor, employer and QBE to meet and plan your treatment and return to work, ensuring you recover from your injury as quickly as possible.

A Return to Work Plan may be developed to assist with the management of your claim and will be explained to you in more detail if such a plan is required.

Over the course of your claim, QBE will advise you of your workers' compensation obligations and entitlements. If you would like further information about your responsibilities within the Workers' Compensation system or those of your employer and medical practitioner, you can visit the WorkCover WA web site at www.workcover.wa.gov.au.

QBE welcomes open communication, please contact us if you have any questions regarding your claim. In the event of a dispute or disagreement, QBE supports an Internal Dispute Resolution Program, and we encourage you to contact your Case Manager for further information.

EFT Payments

QBE has introduced Electronic Funds Transfer (EFT) as a method of providing reimbursement for claims related expenses.

This method of payment will ensure you have access to your reimbursements as soon as they are transferred to your bank account, usually within 24 hours.

If you wish to receive reimbursement by the EFT payment method, please complete the enclosed authorisation form, and return the original to QBE.

Please ensure the information you supply is correct to help us minimise delays with your payments. Reimbursements by EFT can only commence once the bank details have been confirmed and activated in the QBE system. We also need your Email address so you can receive a remittance advice detailing all payments made by EFT.

If you have any questions or require further information, please call me direct on 08-9213-6143.

Yours sincerely,



Zoe Barnard
Case Manager
Workers' Compensation (Western Australia)

Direct Phone: 08-9213-6143
Fax: 08-9213-6199
Email: myWCclaim@qbe.com